

DHCC VRI – Equipment/Internet Minimum Requirements

The following equipment and internet guidelines will ensure the appropriate video quality when accessing VRI services:

- **High-speed internet:**
 - DSL is usually not sufficient
 - Ability to directly connect to internet is highly recommended (wireless connections are possible depending on the strength of the connection signal)
- **Up-to-date computer or laptop:**
 - For locations that will utilize the equipment in different areas, a cart is recommended for easy relocation of equipment
- **Webcam embedded or plug-in** (HD webcam highly recommended for the clearest picture quality)
- **Optional: Headset** (only necessary if one did not want to use the speakers/microphone on your laptop or computer for privacy concerns)

DHCC VRI – Software User Interface

To connect to an interpreter, simply go to joingotomeeting.com. Enter the meeting ID provided to you by coordination and click “Connect”. If prompted, click “Always”. Software will automatically download and you will be connected to the interpreter. Click on the camera icon to share your webcam so that the interpreter can see the consumer.

(Should you have any difficulties, our coordinator will be happy to assist you in the process of connecting to the interpreter.)