

# dhccc Deaf-Hearing Communication Centre

## Annual Report

Fiscal Year July 2014 -  
June 2015

Fiscal Year July 2015 -  
June 2016



## **BOARD OF DIRECTORS**

**Charles McFadden**  
**Chair**  
*Leidos*

**Todd Miller**  
**Vice Chair**  
***Immediate Past Chair***  
*Boeing*

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**Treasurer**  
*Sullivan, Bleakley & Co.,  
LLP*

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**Secretary**  
*RSM US, LLP*

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*Freelance Interpreter*

**Dr. Mary Ellen Harris**  
*Global Tax Management*

**Marsha Miceli**  
*Pennsylvania School for the  
Deaf (Retired)*

**April Nelson**  
*Rosemont College (Retired)*

**Pat Pomroy**  
*Philadelphia Veterans Multi-  
Service & Education Center  
(Retired)*

**Joseph Ward**  
*Boeing*

## **Our Mission**

**To promote equal communication  
accessibility and cultural awareness  
to the deaf, hard of hearing and  
hearing populations by providing  
quality communication services,  
advocacy and educational programs.**

### **From the Executive Director:**

Since 1972 DHCC's mission has resulted in nearly 1 million hours of interpreting services and thousands of ASL classes and students. As we enter our 45th year, we look back with pride in all that we've accomplished since our humble beginnings in a church basement led by three forward thinking women, Lillian Hoshauer, Doris Stettler, and April Nelson.



Their simple mission to ensure the deaf and hard of hearing community are given equal communication access to information shared in everyday life continues to this day. Thank you for your support.

**Staff:**  
**Neil McDevitt**  
*Executive Director*

**Julie Suen**  
*Controller*

**Jeanne Bonnes**  
*Interpreter Referral  
Department Manager*

**Janine Garay**  
*Interpreter Referral  
Department Supervisor*

**Katie Lafferty**  
*Billing Manager*

**Interpreter Referral  
Department Staff**  
Samantha Albany  
Kamea Curry  
Katie Lloyd  
Sara McClenahan

**Lisa DiCroce**  
*Billing Assistant*

**Janine Nolan**  
*Education Manager*

**Kyle Rosenberg**  
*Community Development &  
Outreach Coordinator*

**Suzanne Mooney**  
*Office Administrator*

## **DHCC Financial Information**

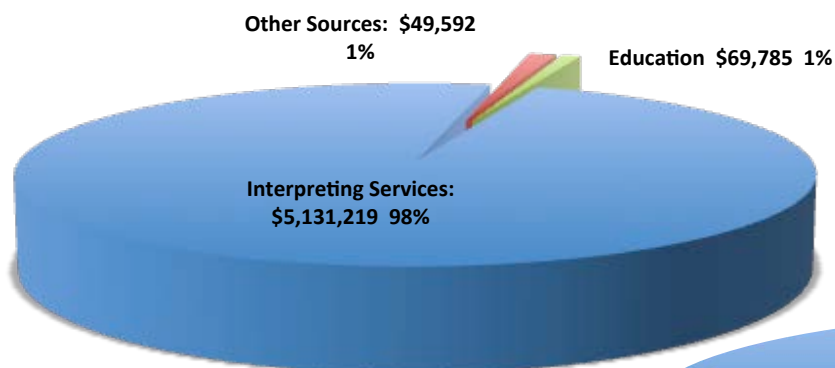
### ***Audited Financials for July 2014-June 2015***

Assets — \$2,034,400

Liabilities — \$24,791

Total Net Assets — \$2,009,609

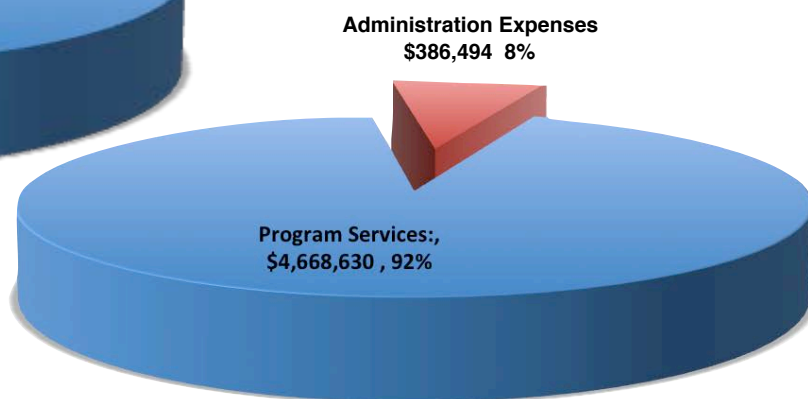
#### **REVENUE**



#### **EXPENSES**

Program Services include:

- Payments to ASL Interpreters
- Salaries & expenses for direct program staff in Interpreting, Education, and Community programs



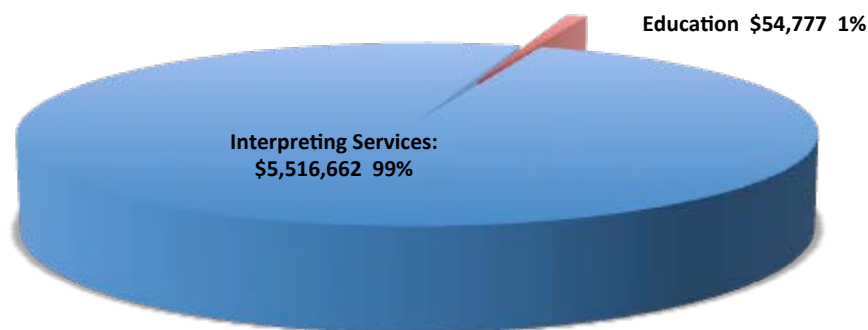
### ***Audited Financials for July 2015-June 2016***

Assets — \$2,110,410

Liabilities — \$43,778

Total Net Assets — \$2,066,632

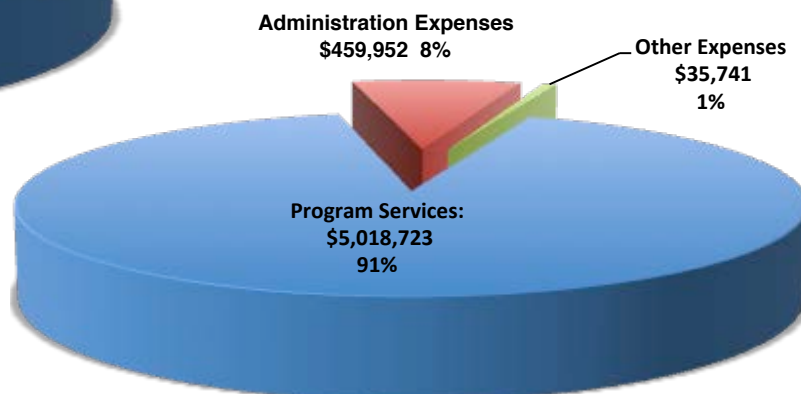
#### **REVENUE**



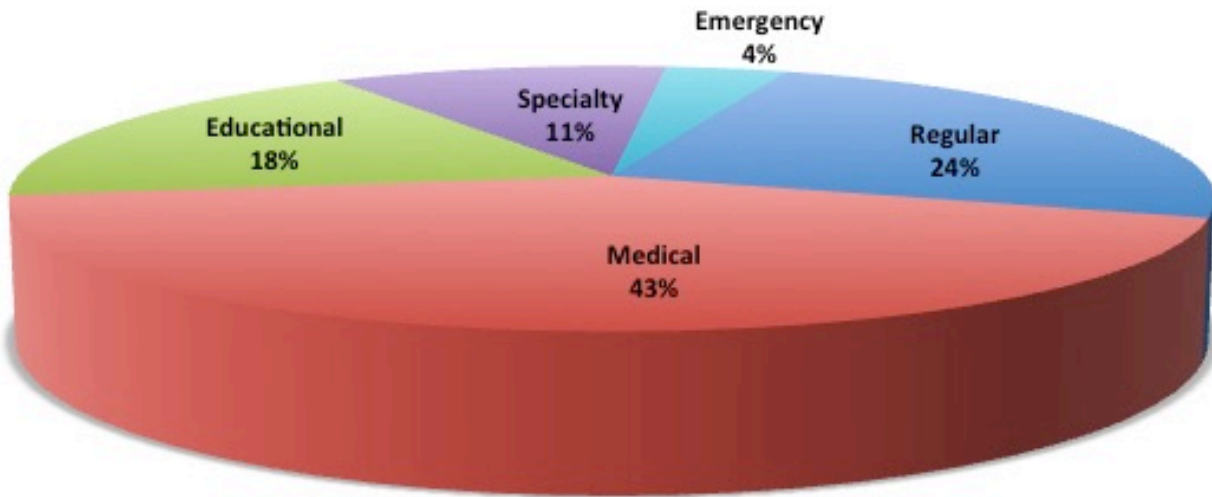
#### **EXPENSES**

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## Interpreter Referral Department



*Note: Specialty rates are charged for assignments that are recorded, open to large public spaces, or in legal settings.*

### Notable Activities:

- Ran the first-ever broadcast commercial for interpreting services (Summer 2014)
- Conducted HIPAA trainings for staff and interpreters (Summer/Fall 2014)
- Added a third staff Coordinator (Fall 2014)
- Converted Intake Assistant to full-time position (Winter 2015)
- Developed and deployed interpreter availability tools in our database system (Spring 2016)
- Hosted workshops on Mental Health Interpreting and Religious Interpreting (Spring 2016)



*DHCC Interpreter Josh Steckel interpreting for Mayor Nutter during Amtrak 188 derailment press conference*



## Education Department

The Education Department focuses on our educational activities in the community. Activities include:

- ASL classes at various locations through area - 533 students served
- Sensitivity Programs focusing on Deaf and hard of hearing individuals at corporations, public service organizations, and police/fire/EMS agencies
- Processing Continuing Education Units (CEUs) for DHCC interpreters

CLASS OPTIONS- PLEASE CHOOSE ONE CLASS FROM THE LIST BELOW			
<b>Communication Centre (DHCC)</b> Swarthmore Pa 19081		<b>Overbrook School for the Blind</b> 1900 Wynnewood Road, Philadelphia PA	
Wednesdays	9/28 - 11/30	Make up:	12/7
Tuesdays	9/27 - 11/29	Make up:	12/6
Thursdays	9/29 - 12/8	Make up:	12/15*
Mondays	9/26 - 12/5	Make up:	12/12*
<b>Montgomery Township (FDMT)</b> Montgomeryville PA 18936		<b>Pennsylvania School for the Deaf</b> 100 West School House Lane, Philadelphia PA	
Thursdays	9/29 - 12/8	Make up:	12/15*
		<b>ASL 1.1</b> Mondays 9/26 - 12/5	
		<b>ASL 1.2</b> Wednesdays 9/28 - 11/30	

*A sample of our ASL class offerings!*



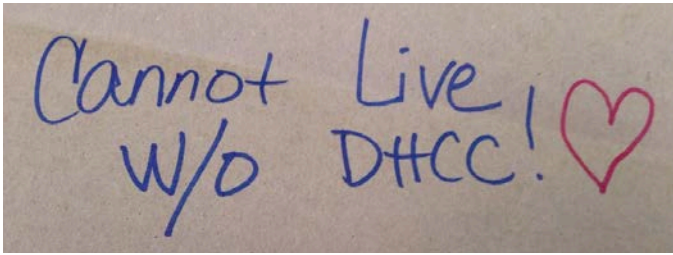
*ASL Instructor Karen Kennedy and students at Phillies Game - June 2015*

- Providing private ASL tutoring sessions
- Setting up private classes for organizations, corporations, and human service providers
- Provides part-time employment to 8 Deaf ASL instructors throughout the area
- Providing opportunities for ASL class students to interact with Deaf community



*ASL Instructors Karen Kennedy and Kaitlyn Parenti lead ASL students at holiday-themed celebration*

## Community Development and Outreach



The Community Development and Outreach Department brings together the various parts of the Deaf and hard of hearing population together to celebrate the richness of our community. This can be done through social events, informational workshops and advocacy efforts. We

strive to develop rich and lasting relationships with our partners in the community.

Some key activities:

- Hosted first Communication Access Day at Adventure Aquarium (Fall 2014)
- Hosted Legislative Briefing for Philadelphia City Council & State/Federal legislative staff members (Winter 2015)
- Provided two \$1,000 Naureen F. Collazo Memorial Scholarships to Deaf and hard of hearing students in region (Spring 2015/2016)
- Brought noted Deaf advocate Trudy Suggs for a conversation on Disempowerment in the Deaf Community (Spring 2015)
- Participated in 25th Anniversary Celebrations for the Americans with Disabilities Act (Summer 2015)
- Hosted a Privacy and Internet Safety Day (Fall 2015)
- Hired Kyle Rosenberg as Coordinator (Fall 2015)
- Collaborated with Auto Dealers Assoc. to host first-ever ASL/CART night at Philadelphia Auto Show (Winter 2016)
- Hosted noted researchers Carol Padden & Tom Humphries (Summer 2016)



*Drs. Humphries and Padden speaking at DHCC event*

## A Fond Farewell to one of our Founders

In 1972, Lillian Hoshauer and Doris Stettler were joined by April Nelson to develop resources to help hearing parents of Deaf children communicate easily. In the 44 years since, DHCC has grown significantly, thanks to their vision!

Lillian moved to Texas to be closer to her children and grandchildren. DHCC hosted two farewell events to honor her contributions to DHCC and the Deaf and hard of hearing community in the Philadelphia region in the fall of 2014.



*DHCC Founder Lillian Hoshauer with Executive Director Neil McDevitt at farewell event.*

## THANK YOU!

To our donors and funders for their contributions to DHCC!

### FUNDERS:

- Fourjay Foundation
- Independence Foundation
- Philadelphia Foundation
- Joseph Kennard Skilling Trust
- Ethel Clark Smith Memorial Fund
- Springfield Lions
- Aston Lioness Club

- Blair Mill Library
- Abbott Downing
- Jean and Joe Johnson
- Nick and Liz Fazzolari

### In Memory of Dan Sullivan

- Linda Hamill
- Gail Bober
- Rebecca Ledder

### DONORS:

- Newby & Patty Ely
- Paulette and Randy Fisher
- Roger Brush
- William Burke

### In Memory of Sherry Albert and Lois Steele:

- Nancy Sullivan
- Charles and Eileen Arrison
- Carolee Grillo

## Thank you to our members!

### *Select Circle (\$500 or more)*

Roger Brush  
Newby Ely  
Marcia Finisdore

### *Friends Circle (\$50 or more)*

Edwin Allan  
Iris Boshes  
Marjorie/Bernard Bujak  
Kathleen Campbell  
Susan-Lynne Ganbari  
Kathie Gray-Plotkin  
Joy Harris

Mary Ellen & David Harris  
Jane & Richard Hender  
Lillian Hoshauer  
Nick & Liz Fazzolari, Jr.  
Alan Kutner  
Elizabeth Larsson  
George McCarthy

Charles McFadden  
April Nelson  
Aily Panzer  
Joseph Sikorski  
Susan Stone  
Lucinda Veit  
Tammy & Michael Vondra  
Eve West



## **Individual and Family Members**

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Peg Adamucci  
Ronnie & Mitch Adler  
Rachel Alburger  
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June Analco  
Donna Anderson  
Martha Andras  
Steven Applebaum, D.O.  
Donna Arble  
Lori Aronsky  
Rosanna Avraham  
Gay & Richard Balsam  
Deborah Becker  
Linda Becker  
Erin Bennett  
Joan Berman  
Joyce Bernasz  
Janice Beyer  
Anna Maria Tamaro - Bintliff  
Kathryn & Walter Blackburn  
Gail Bober  
Arthur Bond  
Dianne Bond  
Valerie Braman  
Jennifer Breisch  
Lawrence & Carolyn Brick  
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Eileen Brill  
Carla Brown  
Michelle Brown  
Adam Buck  
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Susan Burrell  
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Eileen Casey  
Lisa Catanoso  
JoAnn Chapman  
Gary Chiaccio  
Cassandra Clark-Mack  
Adrien Cliett  
Catherine Cody  
Jerald Cohen  
Joan Cohen  
Sharon Cole  
William Cole  
Tasha Cooke  
Amelia Coppola  
Janice Craig  
Robin Crawford  
Bruce Crutchfield, SR  
Nicole Cucinotta  
Kamea Curry  
Jack D'Angelo  
Josh Davison  
Kelly Deibert  
Mark Dessert  
Jacqui & Jeff Dieterle  
Joan DiGravio  
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Darlene Dubrow, NIC  
Jennifer Durkin  
John & Maria Dwyer  
Maureen Dye

Maria Elia  
Donna Ellis  
Jeff Emmell  
Maribel Escarfullery  
Maggie Fabrizio  
Danielle Fagan  
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Andrea Fau  
Sharon Fields  
Joshua Finkle  
Katie Finn  
Paulette & Leslie Fisher  
Jami Fisher  
Victoria Flis  
Steven Florio  
Daniel & Kathleen Frank  
Kathleen Frank  
Amei Geldreich  
Tracy Gerry  
Jean Gershman  
James Gillin, Jr.  
Nikki Gleason  
June Goodwin  
Madeline Goodwin  
Susan Gottesman  
R. Chris Goy II  
Shira Grabelsky  
Dana Granieri  
Ann Hagenbuch  
William Hall  
Hedda Hawk  
Mary Boas Hayes  
Jeanne Held  
Erin Hender  
Wubu Hendricks  
Ashley Hershowitz  
Mary Hesser  
Sharon Hilferty  
Beth Hillman  
Charles Hine  
Todd Hlavacek  
Susan Sklaroff-Van Hook  
Mary Jan Howe  
Margaret Hughes  
Bill & Diana Huttinger  
Herbert Jackson  
Jean & Joe Johnson  
Veronica Johnson  
Gerald & Irene Kane  
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Hedie Kelly  
Jillian Kennedy  
Karen Kennedy  
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Elizabeth Kleber  
Jerome Knast, Ph.D.  
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Susan Knight  
Kathy Kreck  
Loran & Kevin Kundra  
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Rebecca Ledder  
Roxanne Lehr  
Betty Levis  
Lynne Lieberman  
Jourden Lloyd

Margaret Lloyd  
Beth & Bill Lockard  
Donald Lurwick  
James MacCall  
Colleen Maier  
Kate Mamorsky  
Lynn Mankin  
Lori Mann  
Brenda Marano  
Kathleen/Robin Marenic  
Laurie Martin  
Tess Matthews  
Brandice Mazick  
Sandra McCabe  
Emily McCafferty  
Mark McCrory  
Bernadette McDermott  
Deidre McDermott  
Neil & Susan McDevitt  
Neil & Sarah McDevitt  
Eileen McDonnell  
Marge & Dave McHenry  
LaKeysha McLaurin  
Carol Stern McMichael  
Kathryn McNamara  
Megan Meiris  
Stephanie Merchant  
Ronald Meyer  
Marsha Miceli  
Robyn Miller  
Todd Miller  
Daniel Millikin  
Margaret & David Monahan  
Barbara Montgomery  
Louise Montoya  
Regina Moos  
Meg Morgan  
Bridget Morina-Meyer  
Cyndi & Kevin Morrill  
Christopher Morris  
Susan Murray  
Theresa Muschiatti  
Lindsey Nakao  
Nancy Neff  
Quyen Nguyen  
Rebecca Nice  
Fred Nielsen  
Gaynell Noel  
Deidra Norris  
Rayna Notta  
Cole and Pattie O'Brien  
Ibukun Odunlami  
Deborah Parker  
Jamison Parker  
Nathan Parker  
Melanie Pelle  
Michelle Pendergrass  
Jacques & Katherine Plante  
John Plecher  
Merle Plotkin  
Keven Poore  
Ann Purcell  
Linda Quigley  
Christopher & Kathleen  
Rasmussen  
John Reavy  
Sarah Reed  
Denise Reilly

Arthur Rice  
E. Alexandra Richardson  
David Rink  
Ruth Rivera  
Ashley Robinson  
Kathryn Rodkey  
Andrew Roppelt  
Dana Rost  
Megan Rost  
Allyson Rourke  
Laura Sansalone  
Karen Schell  
Amy Schenck  
Gail Schrenk  
Peggy Schroeder-Antal  
Gloria Seidlin-Bernstein  
Joseph & Beverly Semanyk  
Elizabeth & Gerry Setley  
Cindy Shapiro  
Kristen Sharpless  
Melodie Shea  
Maria Shiffer  
M/M Richard Simon  
Barbara Simpson  
Brian Smith  
Deborah Smith  
Jennifer Restucci Smith  
Susan Smith  
William Spingler, Jr.  
Elizabeth Patricia Staub  
Lois Steele  
Arthur Stettler  
Jessica & Rich Stewart  
Elizabeth Stout  
Antoinette (Toni) Szarek  
Colby & Jamie Tecklin  
Donna Marie Thiergartner  
Greta & Mary Jane Thomson  
Dora Tin  
Shawna Tomashefski  
Laura Tomlinson  
Lettie Tracy  
Christopher Trigg  
Sharon Umlauf  
Beth Vail  
James Vail  
Victoria Vassallo  
Holly Vita  
Tammy & Michael Vondra  
Carol Lee & Alfred Walker  
Rosemary Walla  
Joseph & Sandra Ward  
Audrey Ware  
Deborah Warshauer  
Gloria Weiler  
Charles Welde, CPA  
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Jai Wexler  
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